

Delivery and Dispatch policy:

Drop off and Pick up Date and time:

Selected dates for delivery and pickup may not be the same as the actual dates that the bin is delivered and picked up. Failure by the supplier to deliver or pickup on said dates will not incur any penalties to the supplier.

Delivery:

If Westbin deems the placement of the bin to be unsafe and delivery cannot be made then Westbin is entitled to claim a portion of the cost.

If the bin needs to be moved onsite then a travel charge will apply.

Waiting times will also be charged. If no clear or safe access is provided.

T&C

Types of Waste:

The Westbin Recycling facility and other 3rd party facilities will not accept loads that contain traces of the following waste types:

- Asbestos
- Liquid waste
- Food waste
- Tyres
- Paint, thinners
- Other Hazardous or toxic substances.

There should also be none of the following placed in the bin:

- No liquid concrete.
- No tree stumps or large trunks.

If asbestos is found in the bin, there will be a minimum handling charge of \$285 plus \$185/tonne of asbestos.

If tyres are found, there will be charge of \$20/tyre.

If any hazardous substances are placed in the bin, then penalties do apply by law.

Asbestos Waste:

If an asbestos only bin is ordered, there must be only asbestos placed in the bin. If there are traces of any other types of waste, the bin will not be picked up and a travel and bin rental charge will apply.

There is an asbestos disposal procedure below that must be adhered to:

1. Packs to be wrapped in 200um plastic and taped securely.
2. Packs to have a maximum of 15 sheets.
3. Packs must be positioned in the bin to allow easy sliding so that the packs do not grab the slides and split.

Loading Your Bin:

- Strictly no sand, bricks, concrete and tiles above the top level of the bin.
- Strictly no overhang front, rear or sides of the bin.
- General waste – maximum 50mm above top level of the bin.
- Strictly no sand, bricks, concrete and tiles in bins 17 cubic meters and bigger.
- Ensure all doors are secured shut when finished loading.

If any of the above points are not adhered to and the driver deems the bin is unsafe to transport a travel charge will apply.

Refunds:

- The hirer is entitled to a refund if the bin is not delivered on the specified delivery date.
- If the hirer decides to cancel the delivery, Westbin must be given notified before 12pm on the day before delivery to receive a refund.
- Refunds can only be made to the same credit card that initially paid for the bin. A \$10 booking fee will apply.

Payment:

If paying by American Express there will be an additional charge of 3.5%.

General:

- Do not move the bin once it has been placed in position.
- Any damage to the bin will be charged to the hirer
- No fires in any bins
- Westbin accepts no responsibility for any damage caused in relation to placement and/or pick up of waste bins on any site.

If the bin is delivered to a 3rd party on behalf of the hirer, the responsibility of the bin hire will remain with the hirer.